



**NATO SUPPORT AND PROCUREMENT AGENCY**  
**AGENCE OTAN DE SOUTIEN ET D'ACQUISITION**

**NATO UNCLASSIFIED**

**REQUEST FOR PROPOSAL (RFP) N°:**

**AHE24X001 /LK-UL-6001002368**  
**of 19 Apr 2024**

(Please refer to this number in all further correspondence)

INTERNET VENDOR

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**Contact Point**

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**Offer Closing date:** ~~31 Jul~~ **12 Sept 2024**

**Offer Validity** : ~~27 Jan~~ **12 March 2025**

**Vendor No:** RFPWEB

**Fax No** : 30634300

10 Organisation/Capacity Set-up

Line	Service No	Description	Unit of Issue	Qty
10	1210040	MAINTENANCE TEAM SETUP - ONE-TIME FEE	PU	1

20 Service level target-CLS Manager & Maint

Line	Service No	Description	Unit of Issue	Qty
10	1210041	PEACETIME - ASSURED AVAILABILITY MON-FRI 0830-1730 hrs	MON	1
20	1210042	EXERCISE - ASSURED AVAILABILITY 24/7 reach back service	WK	1
30	1210043	CRISIS/WAR - ASSURED AVAILABILITY 24/7 reach back service	MON	1

30 Preventive Maintenance Intervention

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Line	Service No	Description	Unit of Issue	Qty
10	1210044	<i>1ST LEVEL ROUTINE PMI</i> administration, checks <b>inclusive</b> of labor, materiel, spares & consumables <b>exclusive</b> of EM testing and re-certification	PU	1
20	1210044	<i>2ND LEVEL ROUTINE PMI</i> administration,checks <b>inclusive</b> of labor, materiel, spares & consumables and of EM testing and re-certification, as necessary	PU	1
30	1210044	<i>3RD LEVEL ROUTINE PMI</i> administration,checks <b>inclusive</b> of labor, materiel, spares & consumables and of EM testing and re-certification, as necessary	PU	1
40	1210045	<i>HARDNESS MAINTENANCE &amp; SURVEILLANCE</i> (HM/HS)	PU	1

40 Corrective Maintenance Intervention

Line	Service No	Description	Unit of Issue	Qty
10	1210046	<i>INSPECTION REPAIR - USER LOCATION</i> labor rate	HR	1
20	1210046	<i>INSPECTION REPAIR - OTHER NATO LOCATION</i> labor rate	HR	1
30	1210047	<i>REPAIR - USER LOCATIONS</i> labor rate	HR	1
40	1210048	<i>REPAIR - OTHER NATO EUROPEAN COUNTRY</i> labor rate	HR	1
50	1210049	<i>RECOMMENDED SPARE PARTS LIST (RSPL)</i> SOW 6.5.6	PU	1
60	1210050	<i>REPAIR PARTS - ON QUOTATION</i>	ST	1
70	1210051	<i>CONSUMABLES - ON QUOTATION</i>	ST	1

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80	1210052	<i>EXPEDITED REPAIR TAT - FEE</i> Repair at Geographic User Locations	%	1
90	1210052	<i>EXPEDITED REPAIR TAT - FEE</i> Repair at Other NATO European county	%	1
100	1210052	<i>HANDLING CHARGE</i> per Draft Terms and Conditions OA Part 1. 13	%	1

50 On-site support

Line	Service No	Description	Unit of Issue	Qty
10	1210053	<i>ON-SITE SUPPORT</i>	DAY	1

60 Transportation

Line	Service No	Description	Unit of Issue	Qty
10	1210055	<i>Third Level EQUIPMENT TRANSPORT - ROUND TRIP</i> at cost	PU	1
20	1210054	<i>SPARE &amp; REPAIR PARTS - DELIVERY COST</i> at cost	PU	1

70 Travel to Customer Location

Line	Service No	Description	Unit of Issue	Qty
10	1168487	<i>TRAVEL NLD</i>	PU	1
20	1168487	<i>TRAVEL BEL</i>	PU	1
30	1168487	<i>TRAVEL ITA</i>	PU	1
40	1168487	<i>TRAVEL DEU</i>	PU	1
50	1168487	<i>TRAVEL GRC</i>	PU	1

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60	1168487	<i>TRAVEL TUR</i>	<i>PU</i>	<i>1</i>
70	1168487	<i>TRAVEL</i> OTHER NATO European country - at cost	<i>PU</i>	<i>1</i>
80	1202033	<i>PER-DIEM THE NETHERLANDS</i> inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
90	1202033	<i>PER-DIEM BELGIUM</i> inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
100	1202033	<i>PER-DIEM ITALY</i> inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
110	1202033	<i>PER-DIEM GERMANY</i> inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
120	1202033	<i>PER-DIEM GREECE</i> inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
130	1202033	<i>PER-DIEM TURKEY</i> inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
140	1202033	<i>PER-DIEM</i> OTHER NATO European country, inclusive of accommodation, meals, incidentals	<i>PU</i>	<i>1</i>
80		Certificates/Certification		
<b>Line</b>	<b>Service No</b>	<b>Description</b>	<b>Unit of Issue</b>	<b>Qty</b>
10	1210056	<i>FACILITATE EM CERTIFICATION BY USER</i>	<i>PU</i>	<i>1</i>
20	1210057	<i>CERTIFICATES RENEWAL</i>	<i>PU</i>	<i>1</i>
90		Training - On Demand		



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<b>Line</b>	<b>Service No</b>	<b>Description</b>	<b>Unit of Issue</b>	<b>Qty</b>
10	1163906	<i>TRAINING SESSION -TRAIN TRAINER NATO</i> Personnel - SOW §6.8.2	<i>PU</i>	1
20	1163906	<i>TRAINING SESSION - USER COURSE</i> SOW §6.8.3.1 and § 6.8.3.1.1	<i>PU</i>	1
30	1163906	<i>TRAINING SESSION -TRAIN TRAINER MILITARY</i> Personnel - SOW §6.8.3.2 and § 6.8.3.2.1	<i>PU</i>	1

Yours faithfully,

Iulia FRATILA  
Procurement Officer, PP2E OE-A